



# Damp and Mould



Advice about damp and mould  
for people who live in our homes

## About us



We are Hilldale Housing Association.  
We are your **landlord**.

**Landlord** means we own your home  
and you pay us money to live there.



We want to make sure your home is a  
safe place for you to live in.



This leaflet tells you important  
information about damp and mould.

# What is damp and mould



Damp and mould happens when there is too much water in the air in your home.



**Damp** is when you get wet patches on your walls and on the inside of your home.



**Mould** looks like black stains. You might see it on places like:

- your walls
- around your windows
- in your bathroom and kitchen



Mould grows in places that are damp and warm.



It is often seen in bathrooms or kitchens which can get very hot and steamy.



Having damp and mould in your home can be bad for your health. It can make you poorly.

The biggest causes of damp and mould are:



- not having enough fresh air running through your home



- water leaking into your home. This could be from a leaky roof or a leaking pipe



- a **damp proof course** that didn't work.

A **damp proof course** is a way to stop damp from spreading.

# What we will do if you have damp or mould in your home



Our staff will visit your home every 6 months. They will check for damp and mould.



You must tell us straightaway if you see damp or mould in your home.

We will:



- work with the people who support you. We will make sure they know to report any damp or mould



- try and sort the problem out as quickly as possible



- try to get rid of the mould. And we will try to fix the problem that is causing the mould to grow

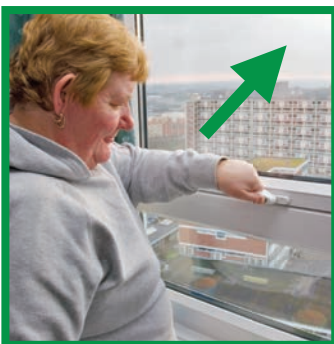


- keep you and the people who support you updated on any work that needs doing

## How to help stop damp and mould



There are things you can do to stop damp and mould growing or getting worse:



**1**

Keep windows and doors open when you can. This lets fresh air move through your home.



2

Some windows have **vents** at the top. This is a very small opening that lets fresh air into your home.



Some walls and roofs also have vents in them to let in air.



Make sure your vents are not closed or covered up.



3

Always use **extractor fans** in the kitchen and bathroom, if you have them.

**Extractor fans** are built in fans that suck steam out of the room.



4

When you cook it can cause steam.



To make less steam you could:

- keep lids on your pans

and

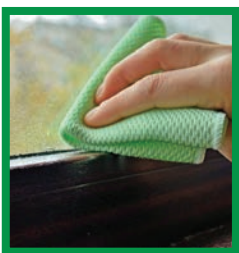


- don't let your kettle boil for a long time



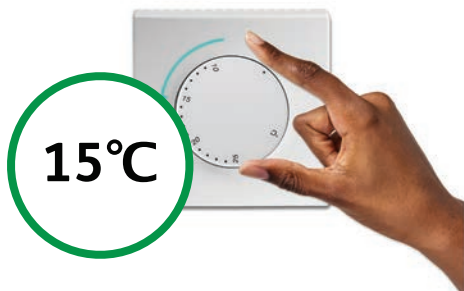
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Try to dry your clothes outside when you can.



6

Wipe up any water with a cloth. For example on windows or after a shower.



7

Keep your heating at 15 degrees or higher if you can.

## What to do if you see damp or mould in your home



If you need more information about damp and mould or to report a problem, please ask whoever supports you.



You can talk to your Housing Officer from Hilldale.



We are here to give you advice and support.