

Electrical Safety Information for Hilldale Tenants

We are responsible for ensuring that the electrical installations in your home are safe, properly maintained and compliant with current safety standards.

Electrical Safety Checks (EICR)

To help keep you safe, we carry out an Electrical Installation Condition Report (EICR) in your home at least every five years.

These inspections are completed by qualified electricians and assess the safety and condition of your property's electrical systems.

We will contact you in advance to arrange an appointment at a convenient time. It is important that you allow access for these inspections, as they help protect you, your household and your neighbours from potential electrical hazards.





Your Responsibilities

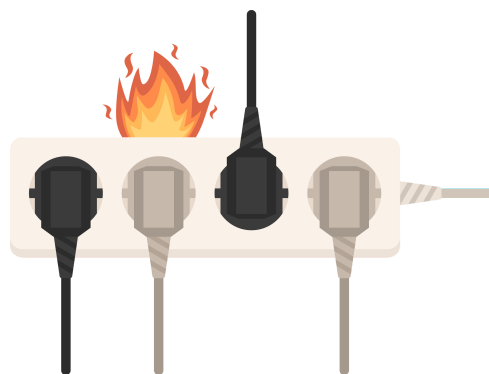
As a Hilldale tenant, you should:

- Allow access for electrical inspections and any required follow-up works.
- Report electrical faults, damage or concerns as soon as possible.
- Avoid overloading sockets, extension leads and plug adapters.
- Use electrical appliances safely and in accordance with the manufacturer's instructions.
- Never attempt to carry out electrical repairs yourself.

Spotting Electrical Hazards

Please contact us immediately if you notice:

- Frequent tripping of your fuse box, consumer unit or circuit breaker.
- Flickering lights or power cuts that are not affecting neighbouring homes.
- Burning smells, scorch marks or signs of overheating around sockets, switches or appliances.
- Damaged plugs, sockets or exposed wiring.
- Electrical fittings that appear loose, damaged or unsafe.

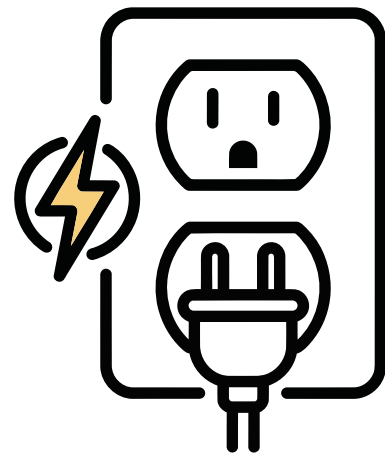


**If you have any questions or concerns,
please contact us; we're here to help.**

Staying Safe at Home

You can help reduce the risk of electrical accidents by following these simple safety tips:

- ✓ Do not overload extension leads or plug adapters.
- ✓ Use appliances in accordance with the manufacturer's instructions.
- ✓ Keep electrical items away from water and damp areas where possible.
- ✓ Unplug appliances if they become damaged or appear unsafe.
- ✓ Test your smoke alarms regularly and report any faults.



SAFETY FIRST

Reporting Repairs and Emergencies



If you experience an electrical fault, power issue or emergency within your home, please contact us on 01257 367374

By working together, we can help ensure that your home remains safe, secure and protected from electrical risks.